



TERMS AND CONDITIONS FOR BOOKING ACCOMODATION FACILITIES AND HOTEL SERVICES VIA WEBSITE WWW.BRDO.SI

1. GENERAL

These terms and conditions govern booking of accommodation facilities and hotel services via website www.brdo.si (hereinafter: online booking), payment methods, electronic invoicing, protection of personal data and reservation cancellations.

Holder of the hotel room booking service at the site www.brdo.si is JGZ Brdo, Predoslje 39, Kranj, Slovenia (hereinafter: JGZ Brdo).

These terms and conditions are an integral part of every confirmed online booking. Every client who confirms an online booking fully, irrevocably and unconditionally accepts these terms and conditions. These terms and conditions are published on the website www.brdo.si in the applicable version. Every online booking is subject to the terms and conditions published on the website www.brdo.si at the time of booking confirmation.

2. TECHNICAL OPERATION

JGZ Brdo will endeavour to enable uninterrupted access to online booking 24 hours a day, all calendar days. Access interruptions are possible due to force majeure, actions of third parties which could not be avoided or eliminated, or due to technical reasons of maintenance or replacement of equipment, which JGZ Brdo reserves the right to. JGZ bears no liability or other responsibility towards the user for damage which could be caused by temporary access interruption.

JGZ Brdo provides the corresponding software only on their website and is not responsible for irregularities or unlawful conduct which could occur due to inappropriate equipment or arise from the user's conduct.

Should you require assistance in the use of online booking, do not hesitate to contact us via telephone number +386 (0)4 260 1000 and e-mail hotel@brdo.si. JGZ Brdo shall make their best endeavours to implement assistance, and shall not be liable for a possible temporary unavailability of assistance and advice.

3. BOOKINGS

As online booking, it is possible to make a reservation for selected hotel rooms which are currently available, and according to the prices shown. Online bookings are generally intended for individual guests, who wish to make reservations for a smaller number of rooms. For group bookings or larger families, JGZ Brdo advises that users contact the hotel reception for a tailored offer.

Booking of hotel rooms and services is confirmed when a booking confirmation with a summary of the main booking elements is displayed on the screen. The user receives an email with booking confirmation and the summary of the main booking elements on their email address, which was provided during the registration process.

JGZ BRDO

Predoslje 39, 4000 Kranj, Slovenija

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ID za DDV: SI 17471257 • TRR: SI56 0206 8009 0878 267 • SWIFT: LJBAS12X



4. PAYMENT METHODS

User chooses the payment method in the process of online booking. Payment can be made at the hotel reception after the services have been provided, or immediate payment with credit card via secure Internet connection can be selected. JGZ Brdo reserves the right to offer discounts on the selection of individual payment methods.

5. INVOICING

JGZ Brdo issues the invoice for the provided services at the hotel reception after the services have been provided. If in case of payment with credit card the user would like to receive a prepayment invoice or some other kind of invoice, the user must send the request to the hotel reception on hotel@brdo.si.

6. POSSIBILITY OF BOOKING CANCELLATION BY THE CUSTOMER

In case of payment of the online booking with the possibility of cancellation, it is possible to cancel the booking via email on hotel@brdo.si up to 24 hours prior to arrival. JGZ Brdo reserves the right to account for costs caused by late cancellation of the online booking if the user does not arrive on the booked date, amounting to 100% of the amount for the first day of accommodation.

In case of payment with credit cards, it is not possible to cancel the booking.

7. PERSONAL DATA PROTECTION

JGZ Brdo guarantees a high level of personal data protection and undertakes to carefully save all personal data received during the booking process, and to use them with the purpose of analysis and notification of the JGZ Brdo activities. Clients and persons whose personal data is saved by JGZ Brdo can at any time make a written request for JGZ Brdo to cease using their personal data permanently or temporarily.

8. POSSIBILITY OF CANCELLATION BY JGZ BRDO

JGZ Brdo reserves the right to cancel an online booking due to force majeure and in case of a ceremonial event of the highest level, of which the holder was not informed at the time of booking.

9. VALIDITY OF THESE TERMS AND CONDITIONS

These terms and conditions are valid as of 1 April 2017.

JGZ Brdo Director
Špela Munih Stanič, MA